

Testing Tips for iPads

Here are some tips from the IS Department for testing, many came from teacher observations at schools during test practice sessions.

Tips for making sure iPads are on the network (wireless)

Does it show the bars in the upper left corner? If not:

1. Slide between screens.....back and forth a couple of times usually does it
2. Open Settings.....sometimes just that does it
3. After opening Settings, click on Wi-Fi
4. If it is still not online (no bars), turn off Wi-Fi, count to 10, then turn it back on

NOTE: Select ESD-Secured only if it does not get automatically selected.

ASAM (Autonomous Single App Mode)

We no longer have to use Guided Access for testing with iPads this year. We have put all iPads into Autonomous Single App Mode through their student profile over the air using JAMF.

ASAM locks the students into the testing browser once the AIRSecureTest app is launched, the students have signed into the test, and the teacher approves them. After the students complete the test or the test is paused, the students will be automatically released from the test.

Make sure to completely refresh your iPads before testing by holding down both the HOME and ON/OFF buttons until the apple reappears. This will ensure that they receive they receive the latest student profile to use ASAM.

NOTE: Just closing the window on an app is not quitting. To quit an app, close the window for it, double click the HOME button, then swipe the app away.

Keyboards:

Highlighting - Once the keyboard is connected, the highlighting function does not respond to touch. Normally students select the text, tap and a drop down will appear to highlight. Nothing will appear with the keyboard connected. In order to highlight with a connected keyboard:

- select the text
- on the top left corner there is an icon with 3 horizontal lines- tap it
- tap the "highlight text" option
- tada!

Caps Lock - When the "caps lock" button is on (the red light is on on the top right), keyboard does not respond. Students must know how to upper case when typing (shift + letter). They like to press the cap lock button to capitalize.

Troubleshooting Tips for Testing with iPads

iPad screen turns “white”:

1. Do a complete refresh of the device by holding down both the HOME button and ON/OFF button until the Apple appears on the screen.
2. Once the screen refreshes, launch the AIRSecureTest app again and have the student sign in again.
3. Once the teacher approves the student again, the student will be returned to the test problem they were on.

iPad screen “locks up:

1. Do a complete refresh of the device by holding down both the HOME button and ON/OFF button until the Apple appears on the screen.
2. Once the screen refreshes, launch the AIRSecureTest app again and have the student sign in again.
3. Once the teacher approves the student again, the student will be returned to the test problem they were on.

iPad screen has the message: “No Internet Connection, please check your network settings and try again.”

1. Give the student another iPad and have them sign in.
2. Once the teacher approves the student again, the student will be returned to the test problem they were on.

After all students have completed the test, and the teacher signs out of the test, the iPad with the network message will be able to be reset.